

EVENT TERMS & CONDITIONS

By registering and paying for Events on the Clean Energy Investor Group website <https://ceig.org.au/> (the Website), you are agreeing to these terms and conditions.

Event fees

Event fees are quoted in Australian dollars (AUD) and include GST. Inclusions are described for each event on the respective webpage.

Payment

Registration is not confirmed until payment in full has been received. Clean Energy Investor Group reserves the right to refuse entry until such time as the payment is settled if payment is not received prior to the event.

Online payment can be made by credit card (Visa, Mastercard, American Express).

Credit card surcharges apply.

Registration cancellations

A substitute delegate can be nominated to attend in your place at any time up to 48 hours prior to the start of the event. Should you be unable to find a replacement and seek a refund, the following applies:

- 60+ days prior to event start date: A \$50 administration fee applies
- 60 - 15 days prior to event start date: 50% refund of fees
- Less than 14 days prior to event start date: No refund of fees

Refunds will be processed minus associated booking fees and charges (credit card and merchant facility charges incurred - both purchase and refund transaction costs).

Accommodation cancellations

Accommodation bookings can be cancelled up until 30 days out from the event. Inside 30 days a cancellation fee equivalent to 100% of the booking value will be applicable.

Where a cancellation is unavoidable within 30 days the organisers will try and resell your room to avoid penalty, but no guarantee can be made.

All changes to registrations or accommodation must be made in writing.

Refunds

Where a registrant is entitled to a refund under the provisions of **Registration Cancellation** on above or special Cancellation provisions (**Special Provisions**) applying to a particular event, the amount will be returned in full to the original payer and by the same method as the original payment. Clean Energy Investor Group will make its best endeavours to refund within ten (10) business

Special Provisions (event cancellation, postponement, enforced restrictions and change of format)

Event Cancellation: Should the event be cancelled, due to government enforced restrictions, delegates are entitled to a full refund of their registration less any merchant or booking fees incurred by the ASI during the process. Expenses incurred for travel, accommodation or other costs associated with attendance are the responsibility of the attendee.

Event Postponement: Should the event be postponed attendee registrations will automatically be transferred to the new date, with attendees having the option to transfer their registration to another party up until 48 hours from the event start date (per the event terms and conditions). The event cancellation and refund provisions in above will take effect from the new confirmed date.

Enforced Restrictions: Should attendee participation in the event be impacted by government enforced restrictions (such as border closures, lockdown, or mandatory quarantine) a full refund will be given, where the attendee is directly impacted (i.e., located in a state where mandatory lockdown is in affect).

Change of event format: The organiser reserves the right to change the delivery format of the Conference at any time should they believe it necessary for the health and safety of event participants. Full or partial refunds will be at the organiser's discretion.

Disclaimer for Conference materials

The information presented by the Clean Energy Investor Group in materials has been prepared for general information only and does not in any way constitute recommendations or professional advice.

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Contact

Please contact the Conference team with any queries at conference@ceig.org.au.